Virtual Meeting Participation:

Due to the COVID-19 pandemic, the April 21, 2022, Service Delivery and Capital Committee meeting will be conducted virtually. Per the Governor Proclamation 20-28 pertaining to the Open Public Meetings Act, a physical meeting location will not be provided for this meeting. The public is welcome to observe the meeting by entering the web address https://us02web.zoom.us/j/89899980712 or by calling 253-215-8782 and entering Meeting ID No. 89899980712.

CALL TO ORDER

APPROVAL OF MINUTES – February 17, 2022, committee meeting

PUBLIC COMMENT

Citizens wishing to provide comment will be given up to three minutes to comment on any transit-related matters regardless of whether it is an agenda item or not. The Chair, at his or her discretion, may reduce the comment time to allow sufficient time for the Board to conduct business.

To request to speak during public comment, please press the Raise Hand button near the bottom of your Zoom window or press *9 on your phone. Your name or the last four digits of your phone number will be called out when it is your turn to speak.

ACTION AGENDA

1. FS 2022-020, Authorize the Chief Executive Officer to Increase the Contract Amount with MultiCare Center of Occupational Medicine, Contract No. 1203, for Medical Exam Services and Hepatitis B Immunizations by $48,000 for a New Authorized Contract Amount of $248,000

   Tara Schaak
   Human Resources Manager

2. FS 2022-021, Authorize the Chief Executive Officer to enter into and Execute a Multi-Year Contract with Atwork Commercial Enterprises, LLC, Contract No. 1412, for Routine Landscaping and Grounds Maintenance Services at Pierce Transit Properties in the Amount of $504,867

   Larry McCarty
   Facilities Manager

PRESENTATIONS

1. 2022 Q1 Public Safety Report

   Sgt. Scott Provost
   Public Safety Department

2. 2022 Q1 Ridership Report

   Lindsey Sehmel
   Principal Planner - Scheduling
COMMISSIONER COMMENTS

EXECUTIVE SESSION

ADJOURNMENT
CALL TO ORDER

Chair Roscoe called the meeting to order at 3:04 p.m.

ATTENDANCE

Service Delivery & Capital Committee members present:

Kent Keel, City of University Place Councilmember  
(\textit{represents Fircrest and University Place})
Kim Roscoe, Committee Chair, Mayor of the City of Fife  
(\textit{represents Fife, Milton, Auburn, Pacific, Gig Harbor, Steilacoom and Ruston})
Kristina Walker, Committee Vice Chair, City of Tacoma Councilmember
Don Green, CTAG Non-voting Member

Service Delivery & Capital Committee members excused:
Marty Campbell, Pierce County Council (alternate)
John Palmer, Deputy Mayor of Puyallup

Pierce Transit staff present:
Michael Griffus, Chief Executive Officer
Deanne Jacobson, Clerk of the Board
Brittany Carbullido, Deputy Clerk of the Board

APPROVAL OF MINUTES

Commissioners Walker and Keel \textbf{moved} and seconded to approve the October 21, 2021 meeting minutes as presented.

Motion \textbf{carried}, 3-0.

ACTION AGENDA

1. Election of Chair and Vice Chair

Chair Roscoe announced that the current leadership positions for this committee were elected on October 21, 2021, and there hasn’t been much of an opportunity for the elected members to serve in the leadership capacity. She inquired if the committee would like to keep the same membership in place for 2022 or elect new members in accordance with Section 4 of the SDCC Operating Procedures.
With the members agreeing to keep the leadership positions the same for 2022, Commissioners Keel and Walker moved and seconded to elect Kim Roscoe as the Chair and to elect Kristina Walker as the Vice Chair.

Motion carried, 3-0.

2. FS 2022-008, Authorize the Chief Executive Officer to Execute the 2022 Amendment to the 2014 Master Interlocal Agency Agreement and Related Cost Sharing Agreement Between the City of Gig Harbor and Pierce Transit for 2022 Trolley Service

Lindsey Sehmel, Principal Planner of Scheduling, presented on the item and noted that the proposed amendment is for seasonal trolley service for 2022 and that the service would be provided contingent upon whether Pierce Transit has enough operators to run the service.

Ms. Sehmel reported that a new master agreement will need to be negotiated with the City of Gig Harbor prior to the 2023 renewal agreement, and cost-sharing contributions will need to be revisited. She noted that the new master agreement will be reviewed with the Community Transportation Advisory Group and at the board committee level prior to Board approval.

Commissioners Walker and Keel moved and seconded to authorize the Chief Executive Officer to execute the 2022 Amendment to the 2014 Master Interlocal Agency Agreement between City of Gig Harbor and Pierce Transit as presented in Exhibit A and to further execute the related Cost-Sharing Agreement (Exhibit B) in the amount $307,776.60 for 2022 Trolley Service in Gig Harbor.

Motion carried, 3-0.

PRESENTATIONS/DISCUSSION

1. Ridership & Service Overview Comparisons (2019-2021)

Lindsey Sehmel, Principal Planner of Scheduling, reviewed the service comparisons for 2019-2021, reviewing year over year boardings, missed trips, and on time performance statistics. She reminded the committee members that the ridership data and other key performance indicators can be found on the agency’s website.

Staff responded to various questions relating to the restoration of ridership and the restoration of rider confidence.

2. 2021 Public Safety Year End Report

Jim Kelly, Chief of Public Safety, reviewed the year end statistics for 2021. He reviewed personnel highlights and safety security projects that are in the works. He highlighted significant cases and police events that his department assisted with and noted that these
cases show the importance of the role that the Public Safety Department plays in overall public safety and most likely these events would go unsolved.

Chief Kelly reviewed charts and data that showed the offenses committed and number of calls. He reviewed the facility bus visibility checks, average response times, and gave an overview of the Exclusion Program. He also reviewed the number of incidents with the top 10 routes and transit center locations, K-9 responses, and employee assaults.

A high-level discussion ensued about what is deemed the appropriate balance between armed and unarmed public safety personnel and the appropriate staffing model for the agency.

Commissioner Roscoe requested that the data by incident also reflect the time of day that the incidents occur.

CEO Griffus reaffirmed that Pierce Transit will be keeping the Pierce County Sheriff’s Contract.

3. 2021 Year End Safety System Report

Reggie Reese, Chief Safety Officer, presented on the key performance indicators that the agency tracks for bus safety and how the agency utilizes the information to improve operational safety.

He reviewed the agency’s preventable accident rate and noted that it has dropped 73 percent year over year, and the 5-year accident frequency/Severity Comparison was reviewed.

Mr. Reese gave an overview of the DriveCam system and explained how this tool has improved the driving behaviors of operators, which has resulted in less accidents.

Vice Chair Walker expressed that the agency should consider promoting the great work that was discussed about the safety of buses.

Mr. Reese shared a high-level proposal for informing the riding public about the work that goes into providing a safe system.

COMMITTEE MEMBER COMMENTS

Commissioner Keel thanked staff for the year-end reports and noted that these reports would be helpful going forward.

Chair Roscoe also noted that she found the reports helpful.

EXECUTIVE SESSION

There was no executive session.

ADJOURNMENT

Service Delivery & Capital Committee Meeting Minutes  February 17, 2022  Page 3
There being no further business, Commissioners Walker and Keel moved and seconded to adjourn the meeting at 4:23 p.m.

Motion carried, 3-0.

_______________________________
Deanne Jacobson
Clerk of the Board

_______________________________
Kim Roscoe, Chair
Service Delivery & Capital Committee
TITLE: Authorize the Chief Executive Officer to Increase the Contract Amount with MultiCare Centers of Occupational Medicine, Contract No. 1203, for Medical Exam Services and Hepatitis B Immunizations

DIVISION: Administration

SUBMITTED BY: Amy Cleveland, Executive Director of Administration/EEO

RELATED ACTION: N/A

ATTACHMENTS: N/A

RELATION TO STRATEGIC PLAN: Employee

---

**BUDGET INFORMATION**

<table>
<thead>
<tr>
<th>Is it Budgeted?</th>
<th>Yes / No</th>
<th>Project Name or Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>☒ Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FUNDING SOURCE:</th>
<th>EXPLANATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Contract Amount</td>
<td>The increase amount will cover services through the remaining term of the Contract.</td>
</tr>
<tr>
<td>Increase Amount</td>
<td>$ 200,000</td>
</tr>
<tr>
<td>Total Authorized Amount</td>
<td>$ 48,000</td>
</tr>
<tr>
<td>Total Authorized Amount</td>
<td>$ 248,000</td>
</tr>
</tbody>
</table>

**BACKGROUND:**

Pierce Transit released a Request for Proposal in May 2016 for Medical Exam Services through a competitive process. Two (2) proposals were received and the Contract was awarded to MultiCare Center of Occupational Medicine to provide Medical Exam Services to Pierce Transit. Additionally, Pierce Transit has occasional needs for immunizations, expert medical opinions on matters of occupation health or equal employment policy, supervisory concerns, employee problems, grievances, and arbitrations. All of these activities require that Pierce Transit have access to medical expertise.

Pierce Transit executed a contract with MultiCare Centers of Occupational Medicine on August 10, 2016 to provide Medical Exam Services and Hepatitis B Immunizations in the amount of $175,000 for a term of five (5) years with the option to extend for an additional period upon the written consent of both Parties. The current contract term is through September 30, 2022 with a total contract not to exceed amount of $200,000.

It is anticipated that staff will be issuing an RFP for Medical Exam Services in Q2/Q3 2022.

**STAFF RECOMMENDATION:**

Staff recommends authorization to increase the contract not to exceed amount for MultiCare Center of Occupational Medicine Contract No. 1203 for Medical Exam Services and Hepatitis B Immunizations.
ALTERNATIVES:
Reject the increase to the total not to exceed amount for MultiCare Center of Occupational Medicine and continue services until the existing contract not to exceed amount is met. This would result in services ceasing in April 2022. This is not recommended as services are needed through the remaining term of the Contract.

PROPOSED MOTION:
Move to: Authorize the Chief Executive Officer to increase the contract amount with MultiCare Centers of Occupational Medicine, Contract No. 1203, in the amount of $48,000 for Medical Exam Services and Hepatitis B Immunizations for a new authorized contract amount of $248,000.
TITLE: Authorize the Chief Executive Officer to Execute a Multi-Year Contract with Atwork Commercial Enterprises, LLC, Contract No. 1412, for Routine Landscaping and Grounds Maintenance Services at Pierce Transit Properties

DIVISION: Maintenance

SUBMITTED BY: Larry McCarty, Facilities Maintenance Manager

RELATED ACTION:

ATTACHMENTS: N/A

RELATION TO STRATEGIC PLAN: Financial

BUDGET INFORMATION

Is it Budgeted? ☒ Yes / ☐ No
Project Name or Number: N/A

☒ Operating Budget ☐ Capital Budget

<table>
<thead>
<tr>
<th>FUNDING SOURCE:</th>
<th>EXPLANATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Amount</td>
<td>The total amount includes operating funds for a contract for up to three years including applicable sales tax.</td>
</tr>
<tr>
<td>Grant/Other Amounts</td>
<td>$504,867</td>
</tr>
<tr>
<td>Total Expenditure</td>
<td>$504,867</td>
</tr>
</tbody>
</table>

BACKGROUND:

On March 23, 2022 an RFP for landscaping services for 15 Pierce Transit properties was advertised. Two proposals were received and opened on April 7, 2022. The evaluation process resulted in Atwork Commercial Enterprises, LLC, being the successful proposer with an annual cost of $163,340. The current landscape contract will expire on April 30, 2022. Landscape services are required to maintain the properties in a state of good repair and a condition that is safe and inviting to the public and transit users. This contract is subject to prevailing wage requirements in which contractors can submit for prevailing wage adjustments each twelve (12) month period. For that reason, there is a 3% contingency included each year after the initial term of the contract.

STAFF RECOMMENDATION:

Authorize the Chief Executive Officer to enter into and execute the Contract No. 1412 with Atwork Commercial Enterprises LLC to provide landscaping/grounds maintenance services for up to three (3) years for a total amount not to exceed $504,867.
ALTERNATIVES:

The alternatives are to not approve this request which would leave Pierce Transit without contracted landscaping services; or to reject all proposals and undertake another RFP process. These alternatives are not recommended as Atwork's proposal meets Pierce Transit’s requirements and is competitively priced.

PROPOSED MOTION:

Move to: Authorize the Chief Executive Officer to enter into and execute a multi-year contract with Atwork Commercial Enterprises, LLC, Contract No. 1412, for routine landscaping and grounds maintenance services at Pierce Transit properties in the amount of $504,867.
Top 10 Incident Locations

Streets/Shelters: 109
TDS: 89
Commerce: 45
Lakewood Mall TC: 38
TCC TC: 36
Tacoma Mall TC: 7
512 P & R: 4
Kimball P & R: 3
Headquarters: 3
Federal Way TC: 2
Resulting Actions for Reported Incidents

- Incident Report: 124
- Denial of Service: 137
- NOE: 105
- Warnings: 105
- Felony Arrest: 11
- Misd. Arrest: 11

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>January</th>
<th>February</th>
<th>March</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incident Report</td>
<td>124</td>
<td>137</td>
<td>105</td>
</tr>
<tr>
<td>Denial of Service</td>
<td>15</td>
<td>17</td>
<td>23</td>
</tr>
<tr>
<td>NOE</td>
<td>17</td>
<td>11</td>
<td>8</td>
</tr>
<tr>
<td>Warnings</td>
<td>11</td>
<td>11</td>
<td>6</td>
</tr>
<tr>
<td>Felony Arrest</td>
<td>3</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td>Misd. Arrest</td>
<td>1</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>

Note: The chart shows the number of actions taken in January, February, and March for each incident type.
Top 10 Documented Offenses

- Vandalism: 86
- Unlawful Transit Conduct UTC: 85
- Hit & Run: 72
- Larceny/Theft: 16
- Traffic Accident: 19
- Car Prowling: 18
- Medical Emergency: 85
- Drug Activity: 86
- Passenger Assault: 2
- Criminal Trespass: 1
Notices of Exclusion Issued

Jan-22: 17
Feb-22: 11
Mar-22: 8
Exclusion Breakdown:

- B/M: 6
- W/M: 5
- B/F: 2
- P/M: 3
- W/F: 2
- H/M: 1
- A/M: 1
- R/M: 1
- P/F: 1
- U/M: 1

- January
- February
- March
Records Division Requests

- **CCTV:**
  - January 2022: 180
  - February 2022: 186
  - March 2022: 186

- **PDR:**
  - January 2022: 12
  - February 2022: 7
  - March 2022: 15

- **Special Access Backgrounds:**
  - January 2022: 13
  - February 2022: 17
  - March 2022: 16

- **In House Reviews:**
  - January 2022: 0
  - February 2022: 1
  - March 2022: 0
Transit Police Call Types

- **UNWANTED PERSON**: 15 in January, 14 in February, 28 in March
- **WELFARE CHECK**: 13 in January, 12 in February, 12 in March
- **DISORDERLY - VERBAL**: 7 in January, 6 in February, 7 in March
- **FOLLOW UP**: 4 in January, 6 in February, 7 in March
- **SUSPICIOUS PERSON**: 3 in January, 4 in February, 9 in March
- **THEFT - FROM VEHICLE**: 5 in January, 6 in February, 5 in March
- **TRANSPORT**: 4 in January, 4 in February, 4 in March
- **UTC**: 7 in January, 4 in February, 4 in March
- **VANDALISM**: 5 in January, 4 in February, 6 in March
- **SUBJECT STOP**: 2 in January, 2 in February, 2 in March
- **MVC - NON INJURY**: 3 in January, 4 in February, 2 in March
- **PHONE MESSAGE FOR OFFICER**: 4 in January, 4 in February, 4 in March
- **ASSAULT NO WEAPON**: 1 in January, 1 in February, 2 in March
- **CITIZEN ASSIST**: 1 in January, 2 in February, 1 in March
- **DISABLED VEHICLE**: 1 in January, 1 in February, 5 in March

**Graph Legend**
- **January**: Blue
- **February**: Orange
- **March**: Gray
## Transit Police Call Dispositions

<table>
<thead>
<tr>
<th>Category</th>
<th>Sum of January</th>
<th>Sum of February</th>
<th>Sum of March</th>
</tr>
</thead>
<tbody>
<tr>
<td>AGENCY ASSIST</td>
<td>3</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>FELONY ARREST/BOOKING</td>
<td>2</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>FIELD INTERROGATION REPORT</td>
<td>2</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>FOLLOW UP</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>FORMAL REPORT</td>
<td>29</td>
<td>28</td>
<td>17</td>
</tr>
<tr>
<td>GONE ON ARRIVAL</td>
<td>9</td>
<td>11</td>
<td>12</td>
</tr>
<tr>
<td>HOMELESS CONTACT</td>
<td>12</td>
<td>11</td>
<td>6</td>
</tr>
<tr>
<td>MENTAL HEALTH CONTACT</td>
<td>6</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>PATROL CHECK</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>SOLVED ON ARRIVAL</td>
<td>44</td>
<td>50</td>
<td>91</td>
</tr>
<tr>
<td>SUPPLEMENTAL REPORT</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>UNABLE TO CONTACT</td>
<td>3</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>UNFOUNDED</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>
Lakewood PD Call Types

- Welfare Check: 6 (January), 6 (February), 5 (March)
- Disorderly Verbal: 6 (January), 1 (February), 7 (March)
- Unwanted Person: 3 (January), 3 (February), 4 (March)
- Subject Stop: 3 (January), 3 (February), 3 (March)
- Suspicious Person: 5 (January), 3 (February), 3 (March)
- MVC - Non Injury: 3 (January), 2 (February), 3 (March)
- Disabled Vehicle: 2 (January), 1 (February), 3 (March)
- Suspicious Vehicle: 3 (January), 3 (February), 3 (March)
- Citizen Assist: 1 (January), 1 (February), 3 (March)
- Fire: 2 (January), 1 (February), 1 (March)
- Medical Aid: 2 (January), 1 (February), 1 (March)
- Transport: 3 (January), 3 (February), 3 (March)
- Information for Police: 3 (January), 3 (February), 3 (March)
- Subject Stop - Vehicle: 3 (January), 3 (February), 3 (March)

Legend: January, February, March
Facility Checks

There were 12,220 Total Facility Checks in January, 12,641 in February, and 14,086 in March.
There were 10,331 Total Bus Checks in January, 11,510 in February, and 13,677 in March.
Employee Assaults

Year-to-Date Employee Assaults - 6:
- 2 Operators, 2 Public Safety Personnel (same incident), 2 Service Supervisors
  - 1 involved items being thrown at the Employee.
  - 1 involved the Employee being spit on or at.
  - 3 involved a passenger making some sort of contact with the Employee (Push/Shove/Punch).
  - 1 involved a passenger pointing a weapon at the Employee.

Of these 6 incidents, 5 resulted in arrest and/or charges or alternative confinement. 1 case referred for charges with no arrest. 0 cases passenger not yet identified. 0 case no charges

In 2021, there were 2 employee assaults in January, none in February, and 2 in March.
# Trespass Arrests

<table>
<thead>
<tr>
<th>Month</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>14</td>
<td>8</td>
<td>7</td>
<td>10</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>February</td>
<td>13</td>
<td>6</td>
<td>3</td>
<td>5</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>March</td>
<td>7</td>
<td>4</td>
<td>4</td>
<td>3</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>April</td>
<td>8</td>
<td>10</td>
<td>7</td>
<td>6</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>10</td>
<td>10</td>
<td>8</td>
<td>7</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>June</td>
<td>11</td>
<td>4</td>
<td>18</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>July</td>
<td>9</td>
<td>11</td>
<td>15</td>
<td>1</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>August</td>
<td>11</td>
<td>6</td>
<td>8</td>
<td>3</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>September</td>
<td>4</td>
<td>16</td>
<td>10</td>
<td>4</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>October</td>
<td>5</td>
<td>11</td>
<td>7</td>
<td>1</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>November</td>
<td>6</td>
<td>8</td>
<td>6</td>
<td>5</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>December</td>
<td>5</td>
<td>15</td>
<td>10</td>
<td>2</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>
K9 Statistics

### K9 Facility Checks

<table>
<thead>
<tr>
<th>Location</th>
<th>Sum of January</th>
<th>Sum of February</th>
<th>Sum of March</th>
</tr>
</thead>
<tbody>
<tr>
<td>COMMERCE</td>
<td>3</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>HQ</td>
<td>7</td>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>PARKLAND TC</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>PORTLAND/7th</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>SHF C</td>
<td>1</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>TCC</td>
<td>6</td>
<td>5</td>
<td>9</td>
</tr>
<tr>
<td>TDS</td>
<td>2</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>TMTC</td>
<td>12</td>
<td>6</td>
<td>12</td>
</tr>
</tbody>
</table>
TO: Adam Davis, Interim Chief Operations Officer, Service Delivery and Support
FROM: Jim Kelly, Public Safety Chief
DATE: April 18, 2022
RE: FIRST QUARTER 2022 PUBLIC SAFETY QUARTERLY REPORT

Transit Incidents by Location
The documented incidents occurred at the following locations:
**Action Taken**

Depending on the crime/incident, there are various methods of action taken and outcomes vary:

**Top 10 Documented Offenses**

<table>
<thead>
<tr>
<th>Offense</th>
<th>January</th>
<th>February</th>
<th>March</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vandalism</td>
<td>86</td>
<td>72</td>
<td>16</td>
</tr>
<tr>
<td>Unlawful Transit Conduct</td>
<td>191</td>
<td>180</td>
<td>18</td>
</tr>
<tr>
<td>Hit &amp; Run</td>
<td>8</td>
<td>11</td>
<td>6</td>
</tr>
<tr>
<td>Larceny/Theft</td>
<td>5</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Traffic Accident</td>
<td>4</td>
<td>5</td>
<td>7</td>
</tr>
<tr>
<td>Car Prowling</td>
<td>3</td>
<td>6</td>
<td>4</td>
</tr>
<tr>
<td>Medical Emergency</td>
<td>4</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td>Drug Activity</td>
<td>2</td>
<td>2</td>
<td>8</td>
</tr>
<tr>
<td>Passenger Assault</td>
<td>5</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Criminal Trespass</td>
<td>1</td>
<td>6</td>
<td>1</td>
</tr>
</tbody>
</table>

[Graph showing the distribution of offenses by month for January, February, and March, with specific numbers for each category.]

---

Page 29 of 44
Security Incidents – Top Routes
Some routes have more activity than others. The chart below reflects the routes with the most documented incidents:

Exclusion Program
Exclusion Breakdown

This chart reflects the total number of exclusions issued in the first quarter of 2022. It's been broken down by race and gender.
Records Division Requests
Our division receives various types of requests from within the Agency, from local law enforcement agencies, prosecutors, and the public. The following reflects the volume of requests we received for some of the records pertaining to the Department of Public Safety during the first quarter of 2022.

Average Response Times
Transit Police - Top Call Types

Incident Resolution – Pierce Transit Police
Facility Checks – Top Facilities

There were 12,220 Total Facility Checks in January, 12,641 in February, and 14,086 in March.

Bus Checks – Top Routes

There were 10,331 Total Bus Checks in January, 11,510 in February, and 13,677 in March.
Federal Way Police Statistics
Employee Assaults

First Quarter Employee Assaults - 6:

2 Operators, 2 Public Safety Personnel (same incident), 2 Service Supervisors

- 1 involved items being thrown at the Employee.
- 1 involved the Employee being spit on or at.
- 3 involved a passenger making some sort of contact with the Employee (Push/Shove/Punch).
- 1 involved a passenger pointing a weapon at the Employee.

Of these 6 incidents, 5 resulted in arrest and/or charges or alternative confinement. 1 case was referred for charges with no arrest. 0 cases passenger not yet identified. 0 case no charges.

In 2021, there were 2 employee assaults in January, none in February, and 2 in March.

Trespass Arrests Report– Pierce Transit Police

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>14</td>
<td>8</td>
<td>7</td>
<td>10</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>February</td>
<td>13</td>
<td>6</td>
<td>3</td>
<td>5</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>March</td>
<td>7</td>
<td>4</td>
<td>4</td>
<td>3</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>April</td>
<td>8</td>
<td>10</td>
<td>7</td>
<td>6</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>10</td>
<td>10</td>
<td>8</td>
<td>7</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>June</td>
<td>11</td>
<td>4</td>
<td>18</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>July</td>
<td>9</td>
<td>11</td>
<td>15</td>
<td>1</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>August</td>
<td>11</td>
<td>6</td>
<td>8</td>
<td>3</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>September</td>
<td>4</td>
<td>16</td>
<td>10</td>
<td>4</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>October</td>
<td>5</td>
<td>11</td>
<td>7</td>
<td>1</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>November</td>
<td>6</td>
<td>8</td>
<td>6</td>
<td>5</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>December</td>
<td>5</td>
<td>15</td>
<td>10</td>
<td>2</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>
K9 Statistics

K9 Facility Checks

<table>
<thead>
<tr>
<th>Location</th>
<th>January</th>
<th>February</th>
<th>March</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commerce</td>
<td>3</td>
<td>7</td>
<td>4</td>
</tr>
<tr>
<td>HQ</td>
<td>2</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Parkland TC</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Portland/72nd</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>SHTC</td>
<td>6</td>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td>TCC</td>
<td>5</td>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td>TDS</td>
<td>2</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>TMTC</td>
<td>6</td>
<td>6</td>
<td>6</td>
</tr>
</tbody>
</table>

K9 Bus Checks

<table>
<thead>
<tr>
<th>Month</th>
<th>Checks</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>70</td>
</tr>
<tr>
<td>February</td>
<td>214</td>
</tr>
<tr>
<td>March</td>
<td>136</td>
</tr>
</tbody>
</table>
Quarterly Ridership and On Time Performance Report

Q1
(January – March 2022)
1st Quarter Ridership - Includes Sound Transit Boardings

Total boardings (all modes) by month and year

*Vanpool data for previous month pending

<table>
<thead>
<tr>
<th>Year &amp; Month</th>
<th>Pierce Transit Fixed Route Boardings</th>
<th>Vanpool Boardings</th>
<th>SHUTTLE Boardings</th>
<th>Sound Transit Fixed Route Boardings</th>
<th>Total Boardings</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>1,136,148</td>
<td>49,381</td>
<td>44,254</td>
<td>510,159</td>
<td>1,739,942</td>
</tr>
<tr>
<td>January</td>
<td>361,896</td>
<td>24,296</td>
<td>13,078</td>
<td>159,134</td>
<td>558,404</td>
</tr>
<tr>
<td>February</td>
<td>351,495</td>
<td>25,085</td>
<td>14,775</td>
<td>160,615</td>
<td>551,970</td>
</tr>
<tr>
<td>March</td>
<td>422,757</td>
<td>*</td>
<td>16,401</td>
<td>190,410</td>
<td>629,568</td>
</tr>
<tr>
<td>Total</td>
<td>1,136,148</td>
<td>49,381</td>
<td>44,254</td>
<td>510,159</td>
<td>1,739,942</td>
</tr>
</tbody>
</table>

*Vanpool data for previous month pending
1st Quarter Boardings per Service Hour

Pierce Transit Routes

Sound Transit Routes
1st Quarter Pierce Transit On Time Performance (OTP)

Official monthly on-time performance (OTP)

- Early
- Late
- On time

Highest OTP Routes

- 52 – TCC Tac Mall: 95.2%
- 63 – NE Tacoma: 93.4%
- 54 – S 38th / Portland: 93.3%
- 10 – Pearl St: 91.9%
- 212 – Steilacoom: 90.6%

Lowest OTP Routes

- 425 – Puyallup Connector: 71.0%
- 1 – 6th Ave / Pacific Ave: 74.3%
- 402 – Meridian / Federal Way: 75.2%
- 400 – Puyallup / Downtown Tacoma: 76.7%
- 42 – McKinley: 78.7%
1st Quarter Missed Trips by Route

Reasons for missed trips 2022
- OPERATIONAL 89%
- OPERATOR 2%
- ACCIDENT 1%

Percentage of trips missed, by day

Percentage of trips missed, by route

Missed trips, by reason

1,360 Missed trips in 2022
130 Missed trips in 2021
1.3% 0.1%
Key Take-Aways

- Total boardings for all modes are higher in January, February, and March 2022 compared to same months in 2021.

- Boardings per service hour (all day types) are highest on PT routes 1, 500, 202, 2, and 54 and highest on ST routes 577, 574, 590, 578, and 595.

- Average OTP for all PT routes during January, February, and March 2022 is 83-84%.

- Missed trips on PT routes have decreased significantly in March 2022 compared to previous two months of 2022.