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CTO/Information Technology Manager

A BRIEF HISTORY

Founded in 1979, Pierce County Public Transportation Benefit Area Corporation (Pierce Transit) is a nationally recognized leader in the public transportation industry. Pierce Transit covers 292 square miles of Pierce County with roughly 70% of the county population. Serving Washington's second largest county, Pierce Transit provides three types of service, Fixed Route, SHUTTLE paratransit and Vanpools that help get passengers to jobs, schools and appointments. Pierce Transit has a



strong commitment to the community we serve and our employees. As an equal opportunity employer, we strive to have a workforce that reflects the community we serve.

OUR MISSION IS TO SERVE

Pierce Transit improves people's quality of life by providing safe, reliable, innovative and useful transportation services that are locally based and regionally connected.

CTO/INFORMATION TECHNOLOGY MANAGER ROLE



We are currently recruiting for an CTO/Information Technology Manager to oversee our Information Technology department. Reporting to the Executive Director of Finance/IT, this position is responsible for ensuring seamless operation of all information technology programs, processes and functions and for ensuring the secure, consistent and reliable operation of the Agency's phone system, network components, and information technology applications. We are searching for

applicants who can provide strong leadership and direction to the Information Technology department.

ESSENTIAL FUNCTIONS

- Provides strategic level advice to the Executive team regarding information technology. Plans, develops, coordinates, and implements information systems to meet the Agency's technology needs.
- Provides leadership and direction to the Information Technology Department to support the Agency's business goals and Strategic Plan. Develops and coordinates implementation of the Information Technology Strategic Plan.
- Supervises the work of assigned personnel, including assigning and reviewing work, providing guidance, and conducting performance evaluations.
- Oversees the management of multiple, concurrent, large IT projects, primarily in project planning and development, oversight, and sponsorship roles. Coordinates feasibility studies, prepares requests for proposals, and oversees selection and work of consultants and vendors. Prepares a variety of complex narrative and statistical reports, proposals, and recommendations.
- Develops, disseminates, and enforces policies, work rules, and procedures that ensure Agency computers, systems, and data are secure from unauthorized internal and external access.
- Researches, recommends and deploys new technologies. Maintains expertise in the area of architecture and security.
- Develops and administers departmental operating budget. Oversees Agency capital and operating budget for technology.
- Manages department and budgets according to IT asset management best practices, data retention, computing, and cloud infrastructure.



ABILITY TO

- Identify technology trends and issues
- Research, analyze, and evaluate new service delivery methods and techniques
- Interpret and administer policies and procedures
- Prepare and analyze complex data and comprehensive reports
- Establish and maintain effective working relationships
- Meet schedules and deadlines of the work

QUALIFICATIONS

REQUIRED:

- Bachelor's Degree in Information Technology or Systems, Computer Science, Electrical Engineering, Data Science, or a related field and
- Seven years' of directly related experience including supervisory experience.

DESIRED:

- Public sector experience desired.
- Transit experience desired.

APPLICATION PROCESS

- This announcement will remain open until the position is filled. The hiring authority reserves the right to make a hiring decision at any time. It is in the applicant's best interest to submit materials as soon as possible by visiting www.piercetransit.org/careers. First application review date will be **Monday, October 17, 2022**.
- The online application must include a chronological work history and/or education, applicants must also attach resumes and/or cover letters as required to be considered for this position.
- Applicants must also attach a cover letter stating how they meet the qualifications for the position in order to be considered. (Failure to submit a cover letter at the time of application will disqualify applicants from consideration)
- At least three professional references to include a current or recent supervisor with names, phone numbers and email addresses.

COMPENSATION



- The salary range for this role is \$134,264.86 to \$169,887.88 annually. Salary is determined based on internal and market equity and the applicant's job related knowledge, skills and experience.
- Pierce Transit prides itself on offering an excellent benefits package. Employees have access to two onsite gyms; generous medical, dental, vision and life insurance benefits; public pension through Washington State Public Employees' Retirement Systems (PERS) and voluntary deferred compensation.
- As an equal opportunity employer, we strive to have a workforce that reflects the community we serve. No person is unlawfully excluded from employment opportunities based on race, color, religion, national origin, sex (including gender identity, sexual orientation and pregnancy), age, genetic information, disability, veteran status, or other protected class.