## **RUNNER**



## Pierce Transit Runner: your affordable, on-demand service!

Pierce Transit Runner is on-demand public transportation that allows you to book rides straight from your phone and travel to and from key destinations within designated service areas. We have created zones where this may be an ideal option to get to work, school, recreation and connect with other transit services. Plus it's affordable-Runner fares are the same as Pierce Transit's bus fares.

Pierce Transit Runner is currently operating in the Tideflats zone, the Ruston waterfront zone and at designated JBLM stops. Within the Tideflats and Ruston areas, we offer "point to point" service between any two addresses within these two zones. Coming soon, you'll also be able to book a trip in the Spanaway Runner zone.

Booking a trip is easy through the Goin app or from any phone, depending on the Runner zone. For all the details, visit **PierceTransit.org/runner**.







**TRANSLATION SERVICE** is available in more than 200 languages, by calling 253.581.8000, option 1.

Llame al 253.581.8000. Habrá un representante y servicio de traducción en español disponible para atenderle.

Заказать услуги представителя с переводом на русский язык можно по телефону 253-581-8000.

Xin gọi 253-581-8000 để nói chuyện với Nhân Viên Đại Diện Ban Phục Vụ Khách Hàng là người sẽ cung cấp dịch vụ thông dich Việt Ngữ.

Tawagan ang 253-581-8000 upang makipagusap sa Representatibo ng Pangserbisyong Kustomer na magbibigay ng serbiyong pagsasalin ng wika sa Tagalog.

한국어 번역 서비스를 제공하는 상담원과 통화하시려면 253-581-8000 으로 전화하십시오.

អាចទំនាក់ទំនងភ្នាក់ងារសេវ៉ាបកប្រែភាសាខ្មែរ (កម្ពុជា) ដោយហៅតាមរយ: លេខទូរស័ព្ទ ២៥៣-៥៨១-៨០០០ ។

致电 253-581-8000 联系客户服务代表,将提供中文翻译服务。











# Service Change Rider Alert

**EFFECTIVE MARCH 20, 2022** 

Inside you'll find news about minor changes to some Pierce Transit bus schedules, effective March 20, 2022. With this service change, a number of our bus stops will be permanently removed. This is a result of a year-long Bus Stop Balancing project. This project started with a thorough review of each Pierce Transit bus stop in our system along with feedback from the public. We conducted extensive outreach and received hundreds of comments. At the conclusion of the study, about ten percent of our bus stops were selected for removal. The goal of this project is to speed up trips, since bus stops will no longer be too close together. To view a map showing stops to be eliminated, visit PierceTransit.org/busstops.



For current bus schedules, maps and information visit the Bus Routes section of our website at PierceTransit.org. To plan a trip in advance, use our Trip Planner.



## Bus Schedules PDF & Print

PierceTransit.org
offers current route
schedules and now you
can download them as
a PDF. Print and take
them with you.

## Reminder: Bus Schedules Have Gone Digital

In 2021, Pierce Transit's bus schedules went digital when we transitioned away from producing schedule books. The pandemic reinforced our need to become more resilient to essential rider needs by providing the most current information that is available. With this change, the agency saves resources by reducing its use of paper, and eliminating time spent developing and distributing books that became less accurate over the year.

For trip planning or real-time arrival information, try our online Trip Planner, use Transit app or check monitors at our transit centers. We're here to help, so please call if you need assistance with any of these tools!

#### **Real Time Bus Information**

TEXT Your Bus Stop Number to 253 533 7084	CALL 253.533.7084 and enter your Bus Stop Number	PLAN trips with Transit: PierceTransit.org/
253.533.7084	Stop Number	apps

Customers preferring to use paper schedules may print their own from our website while using a home computer. Just choose your route and click the "Download Route PDF" button. Or, request a free printed schedule or arrival information from Customer Service by calling 253.581.8000, option 1, then 1 again.

### **Cell Phone Resources**

For a list of programs that assist low- and moderateincome persons with free or reduced phones and service, visit our website: **PierceTransit.org/piercetransit-routes/** 

#### What's New?

**Route 1** 6th Ave-Pacific Ave On Weekdays, northbound trip times from SR-7 & 8th Ave are adjusted.

**Route 4** Lakewood—South Hill On Weekdays, schedules from Lakewood Transit Center to South Hill are adjusted.

**Route 13** N 30th St On Weekdays, buses depart 5 minutes earlier, for better connections with Sound Transit's Sounder S Line.

**Route 57** Union-S 19th St-Hilltop On Weekdays, the 8:01 a.m. trip leaving from Commerce & 10th now departs at 7:59 a.m.

**Route 212 Steilacoom** Schedules from Lakewood Transit Center to Steilacoom now list times at Steilacoom Blvd & Circle Dr. rather than Steilacoom Blvd. & Chapel Gate.

**Route 400** Puyallup—Downtown Tacoma Schedules are adjusted for better connections with Sound Transit's Sounder S Line.

## **Holiday Service**

Pierce Transit modifies some service to more closely match ridership levels on holidays and days around those holidays. Here is a look ahead at upcoming holiday levels of service.

HOLIDAY	BUS & SHUTTLE SERVICE LEVEL	CUSTOMER SERVICE - BUS
Memorial Day Monday May 30	Sunday schedule	TDS Bus Shop <b>closed</b> ; no bus phone service.
Juneteenth Sunday June 19	Sunday schedule	TDS Bus Shop <b>closed</b> ; no bus phone service
Juneteenth (observed) Monday June 20	Weekday schedule	TDS Bus Shop <b>open</b> 11a.m3 p.m.; bus phone service 9 a.m5 p.m.
Independence Day Monday July 4	Sunday schedule	TDS Bus Shop <b>closed</b> ; no bus phone service
<b>Labor Day</b> Monday September 5	Sunday schedule	TDS Bus Shop <b>closed</b> ; no bus phone service