



# Quick Steps to Riding the Bus

PLAN • PAY • RIDE



# Pierce Transit

## 1 Plan Your Trip

### Customer Service

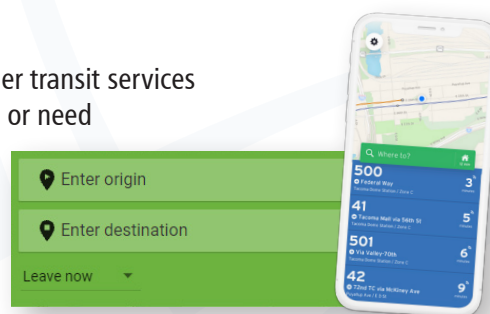
Pierce Transit Customer Service staff are happy to help you plan your bus trip. **Call 253.581.8000 Option 1, option 1 again**, Monday through Friday from 6:30 a.m. to 6:30 p.m. Be ready to provide your starting address, destination, day of the week you wish to travel, and your desired time of arrival.

### Trip Planner at [PierceTransit.org](http://PierceTransit.org)

**Available on the Pierce Transit homepage** whenever you need it, simply enter your "Origin" and "Destination" and you get a trip plan! You can even print the plan and take it with you.

### Transit app

Transit provides **real-time arrival information** for all Pierce Transit buses and other transit services across the region. Whether you are **checking the status** of your favorite bus route or need **step-by-step directions** to get somewhere new, Transit has you covered. Download it from the Apple or Google app stores.



Trip Planner

Transit App

## 2 Pay Your Fare

### Passage: Transit Ticketing app

This is an easy way to buy Pierce Transit tickets and passes right from your smart phone!

Available through Passage: Transit Ticketing in the app store, these products are for rides just on Pierce Transit services.

**Get started today - it's free and easy to set up!**



### Cash

As you enter the bus, there is a slot on the farebox that collects dollar bills and a coin slot at the top of the farebox. Bring exact cash, since the farebox does not issue change. **Adults 1 Ride: \$2, All Day: \$5 | Seniors & Youth 50% off\***

### All Day Pass

Pierce Transit All Day Passes can be purchased on board Pierce Transit buses. Just tell the driver, then insert exact cash into the farebox. You'll receive a pass with the expiration date and time on the back to use when boarding your next Pierce Transit bus that day - just slide your pass through the magnetic stripe reader and you're good to go!



## ORCA

If you regularly ride Pierce Transit, consider the convenience and savings of a bus pass loaded on an ORCA card. Our Customer Service staff can help you choose the pass that best meets your needs.



### The ORCA card is easy to get

- **Online:** orcard.com
- **By phone:** 1.888.988.6722 or TTY Relay: 711.
- **In person:** Visit Pierce Transit's Bus Shop at Tacoma Dome Station to get an ORCA card. Purchase the card itself for a small fee, then add a pass or E-purse (used like cash to pay your fare). If you currently receive a transit benefit from your employer or other organization, ask your Employee Transportation Coordinator how to get an ORCA card.

## Reduced Fares\*

**If you are 65 or older**, have a qualifying doctor-verified disability or a Medicare card, you may ride for a discounted fare. You must show a valid Regional Reduced Fare Permit (RRFP) when paying a discounted fare. To find out if you are eligible, contact Customer Service or visit [PierceTransit.org/PT-fares](http://PierceTransit.org/PT-fares).

**Youth 18 and younger** are eligible for Pierce Transit's \$1.00 Youth fare. If you're a teenager, please carry an ID card that shows your age to verify with the driver.

## 3 Enjoy Your Ride

**Now that you have your plan and have your fare with you, it is time to go! Be sure to arrive at your stop at least 5 minutes early.**

When boarding, you may ask the bus operator to lower the bus ramp or to have the bus kneel if you have difficulty with steps. If you use a wheelchair, the operator will assist you with securing your device.



You may ask the operator to announce your stop if you are unsure where you need to get off the bus.

On board, you can watch the reader which will tell you where you are along the route. You can also listen to the bus stop announcements. When your stop is announced pull the cord to trigger the bus stop request, and please—remain seated until the bus stops.

If you are transferring and you're not sure where to catch your next bus, ask the operator for assistance.

## Translation Service

Translation service is available in more than 200 languages, by calling 253.581.8000, option 1.

Llame al 253.581.8000. Habrá un representante y servicio de traducción en español disponible para atenderle.

Заказать услуги представителя с переводом на русский язык можно по телефону 253-581-8000.

Xin gọi 253-581-8000 để nói chuyện với Nhân Viên Đại Diện Ban Phục Vụ Khách Hàng là người sẽ cung cấp dịch vụ thông dịch Việt Ngữ.

Tawagan ang 253-581-8000 upang makipag-usap sa Representatibo ng Pangserbisyong Kustomer na magbibigay ng serbiyong pagsasalin ng wika sa Tagalog.

한국어 번역 서비스를 제공하는 상담원과 통화: 통화하시려면 253-581-8000 으로 전화하십시오.

អាចទំនាក់ទំនងភ្នាក់ងារសេវាកម្មប្រែភាសាខ្មែរ (កម្ពុជា) ដោយហៅលេខតាមរយៈ លេខទូរស័ព្ទ ២៥៣-៥៨១-៨០០០ ។

致电253-581-8000 联系客户服务代表，将提供中文翻译服务。