



Pierce Transit Runner: your affordable, on-demand service!

Pierce Transit Runner is on-demand public transportation that allows you to book rides straight from your phone and travel to and from key destinations within designated service areas. We have created zones where this may be an ideal option to get to work, school, recreation and connect with other transit services. Plus it's affordable—Runner fares are the same as Pierce Transit's bus fares.

Pierce Transit Runner is currently operating in the new Tideflats zone, the Ruston waterfront zone and at designated JBLM stops. Within the Tideflats and Ruston areas, we offer "point to point" service between any two addresses within these two zones. Coming soon, you'll also be able to book a trip in the Spanaway Parkland Midland Runner zone.

To get started, download the Goin app and use your smart phone to book a trip. If you don't have a smart phone, you can call 253.270.1340 to schedule your trip. **For all the details, visit PierceTransit.org/runner.**



Download the Goin mobile app to plan on-demand trips!



TRANSLATION SERVICE is available in more than 200 languages, by calling 253.581.8000, option 1.

Llame al 253.581.8000. Habrá un representante y servicio de traducción en español disponible para atenderle.

Заказать услуги представителя с переводом на русский язык можно по телефону 253-581-8000.

Xin gọi 253-581-8000 để nói chuyện với Nhân Viên Đại Diện Ban Phục Vụ Khách Hàng là người sẽ cung cấp dịch vụ thông dịch Việt Ngữ.

Tawagan ang 253-581-8000 upang makipag-usap sa Representatibo ng Pangserbisyong Kustomer na magbibigay ng serbiyong pagsasalin ng wika sa Tagalog.

한국어 번역 서비스를 제공하는 상담원과 통화하시려면 253-581-8000 으로 전화하십시오.

អាចទំនាក់ទំនងភ្នាក់ងារសេវាបកប្រែភាសាខ្មែរ (កម្ពុជា) ដោយហៅតាមរយៈ លេខទូរស័ព្ទ ២៥៣-៥៨១-៨០០០ ។

致电 253-581-8000 联系客服服务代表，将提供中文翻译服务。

Service Change **Rider Alert**

EFFECTIVE NOVEMBER 7, 2021

Like many service-oriented businesses nationwide, Pierce Transit is experiencing a worker shortage – in our case, a shortage of bus drivers. Our current drivers are working overtime to provide as many trips as possible. We are working hard to recruit and train new drivers, but the process takes time. This operator shortage has led to missed bus trips, leading to uncertainty for our customers.

As a temporary remedy, Pierce Transit is reducing service levels on some routes to match staff availability starting November 7, 2021; see inside for details. The goal of this change is to give bus riders a reliable schedule, even if it offers fewer trip options. **SHUTTLE paratransit customers will not see a reduction in SHUTTLE service.**



Stay Informed

For current bus schedules, maps and information visit the Bus Routes section of our website at PierceTransit.org. To plan a trip in advance, use our Trip Planner.



Bus Schedules PDF & Print

PierceTransit.org offers current route schedules and now you can download them as a PDF. Print and take them with you.

Bus Schedules Have Gone Digital

Recently, Pierce Transit’s bus schedules went digital as we transitioned away from producing schedule books. The current pandemic has reinforced our need to become more resilient to essential rider needs and providing the most current information that is available. With this change, the agency saves resources by reducing its use of paper, and eliminating time spent developing and distributing books that became less accurate over the year.

For trip planning or real-time arrival information, try our online Trip Planner, use Transit app or check monitors at our transit centers. We’re here to help, so please call if you need assistance with any of these tools!

Real Time Bus Information

TEXT Your Bus Stop Number to 253.533.7084	CALL 253.533.7084 and enter your Bus Stop Number	PLAN trips with Transit: PierceTransit.org/ apps
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Customers preferring to use paper schedules may print their own from our website while using a home computer. Just choose your route page and click the “Download Route PDF” button. Or, request a free printed schedule from our Customer Service department by calling 253.581.8000, option 1, then 1 again.

Cell Phone Resources

For a list of programs that assist low- and moderate-income persons with free or reduced phones and service, visit our website: PierceTransit.org/pierce-transit-routes/

What’s New?

Route 1 6th Ave-Pacific Ave On Weekdays and Saturdays, buses arrive every 30 minutes.

Route 2 S 19th St-Bridgeport On Weekdays, buses arrive every 30 minutes.

Route 11 Pt. Defiance On Weekdays, buses arrive every 60 minutes, with the exception of some morning and afternoon trips retained for students.

Route 16 North End On Weekdays, buses arrive every 60 minutes.

Route 42 McKinley Ave For southbound trips, one timepoint is moved from McKinley & E 64th St to McKinley & E 56th St.

Route 400 Puyallup—Downtown Tacoma Schedules are adjusted for better connections with Sound Transit’s Sounder S Line.

Route 500 Federal Way On Weekdays and Saturdays, buses arrive every 60 minutes.

Holiday Service

Pierce Transit modifies some service to more closely match ridership levels on holidays and days around those holidays. Here is a look ahead at upcoming holiday levels of service.

HOLIDAY	BUS & SHUTTLE SERVICE LEVEL	CUSTOMER SERVICE - BUS
Veterans Day Thursday November 11	Weekday schedule	TDS Bus Shop open 11 a.m.-3 p.m.; bus phone service 9 a.m.-5 p.m.
Thanksgiving Thursday November 25	Sunday schedule	TDS Bus Shop closed ; no bus phone service
Day After Thanksgiving Friday November 26	Weekday schedule	TDS Bus Shop open 11 a.m.-3 p.m.; bus phone service 9 a.m.-5 p.m.
Christmas Eve Friday December 24	Sunday schedule	TDS Bus Shop closed ; no bus phone service
Christmas Day Saturday December 25	Saturday schedule	TDS Bus Shop closed ; no bus phone service
New Year’s Eve Friday December 31	Sunday schedule	TDS Bus Shop closed ; no bus phone service
New Year’s Day Saturday January 1, 2022	Saturday schedule	TDS Bus Shop closed ; no bus phone service