



Translation Service

Translation service is available in more than 200 languages. These are the most requested:

Llame al 253.581.8000. Habrá un representante y servicio de traducción en español disponible para atenderle.

Заказать услуги представителя с переводом на русский язык можно по телефону 253-581-8000.

Xin gọi 253-581-8000 để nói chuyện với Nhân Viên Đại Diện Ban Phục Vụ Khách Hàng là người sẽ cung cấp dịch vụ thông dịch Việt Ngữ.

Tawagan ang 253-581-8000 upang makipag-usap sa Representatibo ng Pangserbisyon Kustomer na magbibigay ng serbiyong pagsasalin ng wika sa Tagalog.

한국어 번역 서비스를 제공하는 상담원과 통화·
통화하시려면 253-581-8000 으로 전화하십시오.

អាចទំនាក់ទំនងភ្នាក់ងារសេវាបម្រើភាសាខ្មែរ (កម្ពុជា) ដោយរ
ដោយហៅតាមរយៈ លេខទូរស័ព្ទ ២៥៣-៥៨១-៨០០០ ។

致电 253-581-8000 联系客服服务代表，
将提供中文翻译服务。



NOV 2018



Three Quick Steps to Riding the Bus



You can ride the bus today!
It's as easy as Plan, Pay, and Ride.

PierceTransit.org 253.581.8000



1. Plan Your Trip

Call Customer Service

Pierce Transit Customer Service staff are happy to help you plan your bus trip. Call **253.581.8000** Option 1, then Option 1 again, Monday through Friday from 6:30 am to 6:30 pm. Be ready to provide the following information:

- Your starting address
- The address of your destination
- The day of the week you wish to travel
- The time of day you wish to leave your starting address or arrive at your destination

Our staff will plan your bus travel and tell you what the fare is. Have a pen and paper handy to write down the information.

Online Trip Planner: www.PierceTransit.org

Available 24 hours a day, 7 days a week, use Pierce Transit's Trip Planner to plan your trip from beginning to end. Enter your information, then click the Plan My Trip button and you have a trip plan! You may print the plan and take it with you.

PLAN YOUR TRIP

Start

End

10/15/2018 11 0 am

☒ Departing ☐ Arriving

[Plan My Trip](#) [Advanced Options](#)

2. Pay Your Fare

Have your fare ready before boarding. Currently, the adult fare is \$2.00 for one ride, or \$5.00 for an All Day Pass. The discounted youth fare* is \$1.00 for one ride, or \$2.50 for an All Day Pass.

CASH

You'll pay a fare each time you board the bus. When you pay for your trip with cash, make sure you have correct change, since the farebox does not issue change. As you enter the bus, there is a slot on the farebox that collects dollar bills and a coin slot at the top of the farebox.



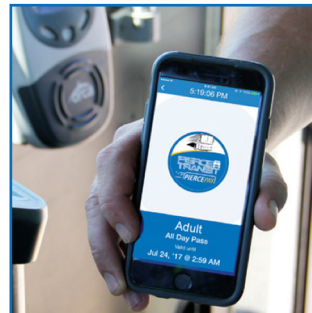
ALL DAY PASS

Pierce Transit All Day Passes may be purchased on board Pierce Transit buses. Just tell the driver, then insert exact cash into the farebox, and it will dispense your All Day Pass. The All Day Pass will have an expiration date and time printed on the back. When boarding your next Pierce Transit bus that day, slide your pass through the magnetic stripe reader (with the magnetic stripe at the bottom) on the farebox.



PIERCEPAYSM

This is an easy way to pay for rides on Pierce Transit buses. PiercePay is available through the Hopthru app, which is free and easy to set up. Download Hopthru from the App Store or Google Play sites, and purchase All Day Passes or One Ride Tickets. Once you have this app, you won't need cash or exact change when you are ready to ride, just use your smart phone.



ORCA

If you find that you regularly ride Pierce Transit, consider the convenience and savings of a bus pass loaded on an ORCA card. Our Customer Service staff can help you choose the pass that best meets your needs.

The ORCA card is easy to get

- **Online:** orcacard.com
- **By phone:** 1.888.988.6722 or TTY Relay: 711.



- **In person:** Visit Pierce Transit's Bus Shop at Tacoma Dome Station to get an adult, youth or Regional Reduced Fare Permit (RRFP) ORCA card. Purchase the card itself for a small fee, then you're ready to purchase a pass or E-purse (used like cash to pay your fare) value. If you currently receive a transit benefit from your employer or other organization, ask your Employee Transportation Coordinator how to get an ORCA card.

REDUCED FARES

If you are 65 or older, have a qualifying doctor-verified disability, or have a Medicare card, you may ride for a discounted fare. You must show a valid Regional Reduced Fare Permit (RRFP) when paying a discounted fare. To find out if you are eligible, contact Customer Service or visit PierceTransit.org/PT-fares.

*DISCOUNTS FOR YOUTH

Youth 18 and younger are eligible for Pierce Transit's \$1.00 Youth fare. If you're a teenager, please carry an ID card that shows your age. A driver may want to know if you are eligible.

3. Enjoy the Ride!

Now that you have your plan and have your fare with you, it is time to go! Be sure to arrive at your stop at least 5 minutes early.

When boarding, you may ask the bus operator to lower the bus ramp or to have the bus kneel if you have difficulty with steps.



If you use a wheelchair, the operator will assist you with securing your device.

You may ask the operator to announce your stop if you are unsure where you need to get off the bus.

On board, you can watch the reader which will tell you where you are along the route. You can also listen to the bus stop announcements.

When your stop is announced pull the cord to trigger the bus stop request, and please—remain seated until the bus stops.

If you are transferring at a transit center and you're not sure where to catch your next bus, ask the operator or any transit personnel and they will assist you.