

Pierce Transit passes are now available on your phone.

## Transit Passes Available on Your Phone

Hopthru, Pierce Transit's mobile ticketing app, has been renamed to "Passage Transit Ticketing." If you already use the Hopthru app, you may have noticed the new logo, and should see no interruption of service. Simply continue buying and using your passes and tickets as usual, on Pierce Transit buses or SHUTTLE trips. If you haven't used this convenient way to pay your fare, give it a try! To get started, download the "Passage Transit Ticketing" app in the App Store or in Google Play.

**TRANSLATION SERVICE** is available in more than 200 languages, by calling 253.581.8000, option 1.

Llame al 253.581.8000. Habrá un representante y servicio de traducción en español disponible para atenderle.

Заказать услуги представителя с переводом на русский язык можно по телефону 253-581-8000.

Xin gọi 253-581-8000 để nói chuyện với Nhân Viên Đại Diện Ban Phục Vụ Khách Hàng là người sẽ cung cấp dịch vụ thông dịch Việt Ngữ.

Tawagan ang 253-581-8000 upang makipag-usap sa Representatibo ng Pangserbisyong Kustomer na magbibigay ng serbiyong pagsasalin ng wika sa Tagalog.

한국어 번역 서비스를 제공하는 상담원과 통화하시려면 253-581-8000 으로 전화하십시오.

អាចទំនាក់ទំនងអ្នកងារសេវាបកប្រែភាសាខ្មែរ (កម្ពុជា) ។  
ដោយហៅតាមរយៈ លេខទូរស័ព្ទ ២៥៣-៥៨១-៨០០០ ។

致电 253-581-8000 联系客户服务代表，  
将提供中文翻译服务。

# Service Change Rider Alert



**EFFECTIVE SEPTEMBER 19, 2021**

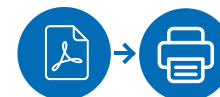
## What's New?

Inside you'll find news about changes to individual routes, effective September 19, 2021. With this service change, Pierce Transit's bus schedules are going digital as we transition away from producing schedule books. The current pandemic has reinforced our need to become more resilient to essential rider needs and providing the most current information that is available. *Continued on inside panel.*



### Stay Informed

For current bus schedules, maps and information visit the Bus Routes section of our website at [PierceTransit.org](https://www.piercetransit.org). To plan a trip in advance, use our Trip Planner.



### Bus Schedules PDF & Print

PierceTransit.org offers current route schedules and now you can download them as a PDF. Print and take them with you.



**PierceTransit.org • 253.581.8000**



## What's New? *(continued)*

With this change, the agency saves resources by reducing its use of paper, and eliminating time spent developing and distributing books that became less accurate over the year. For trip planning or real-time arrival information, try our online Trip Planner, use **Transit** app or check monitors at our transit centers. We're here to help, so please call if you need assistance with any of these tools!

### Real Time Bus Information

TEXT	CALL	PLAN
Your Bus Stop Number to 253.533.7084	253.533.7084 and enter your Bus Stop Number	trips with Transit: PierceTransit.org/ apps

Customers preferring to use paper schedules may print their own from our website while using a home computer. Just choose your route page and click the "Download Route PDF" button. Or, request a free printed schedule from our Customer Service department by calling 253.581.8000, option 1, then 1 again.

## Cell Phone Resources

Pierce Transit knows that some patrons do not have access to smart phones and data plans. However, we have found a number of programs that assist low- and moderate-income persons with free or reduced phones and service. For a list of some providers, visit our website: [PierceTransit.org/pierce-transit-routes/](https://PierceTransit.org/pierce-transit-routes/)

**Route 1 6th Ave-Pacific Ave** For southbound trips, the bus stop at 6th Ave & Puget Sound Ave is used as a timepoint instead of 6th Ave & Union Ave.

**Route 2 S 19th St-Bridgeport** On all days of the week, southbound times are adjusted.

**Route 3 Lakewood-Tacoma** On Weekdays, southbound trip times are adjusted.

**Route 10 Pearl St** Weekday trip times are adjusted.

**Route 11 Pt. Defiance** On Weekdays, northbound trip times are adjusted.

**Route 16 North End** On Weekdays, eastbound trip times are adjusted.

**Route 41 S 56th St-Salishan** Weekday trip times are adjusted.

**Route 54 S 38th St-Portland Ave** Weekday trip times are adjusted.

**Route 55 Tacoma Mall** Weekday trip times are adjusted.

**Route 57 Union-S 19th St-Hilltop** On all days of the week, southbound trip times are adjusted.

**Route 206 Pacific Hwy/Tillicum/Madigan** On Weekdays, southbound trip times are adjusted.

**Route 402 Meridian** Weekday trip times are adjusted.

**Route 501 Milton-Federal Way** Weekday trip times are adjusted.

## PierceTransit «RUNNER»



## Pierce Transit Runner is back, with expanded service!

Pierce Transit Runner is on-demand public transportation that allows you to book rides straight from your phone and travel to and from key destinations within designated service areas. We have created zones where this may be an ideal option for your "first and last mile" connections. Also, door-to-door trips are allowed anywhere within a given zone. Plus, it's affordable!

Pierce Transit Runner is currently operating in the new Tideflats zone, the Ruston waterfront zone and JBLM zone. Coming soon, you'll also be able to book a trip in the Spanaway Parkland Midland Runner zone.

To get started, download the Goin app and use your smart phone to book a trip. If you don't have a smart phone, you can call 253.270.1340 to schedule your trip. For all the details, visit [PierceTransit.org/runner](https://PierceTransit.org/runner).



Download the Goin mobile app to plan on-demand trips!

